

Supply Chain Warehouse Operative (ST0259) Level 2 Apprenticeship

Overview

The **Supply Chain Warehouse Operative Apprenticeship** is designed to equip individuals with the essential knowledge, skills, and behaviours needed to work effectively within a fast-paced warehouse environment. Warehousing plays a crucial role in the supply chain, ensuring the smooth and efficient movement of goods from suppliers to customers.

This apprenticeship provides hands-on experience in core areas such as receiving and storing goods, picking, packing, and dispatching orders, stock control, and using warehouse systems and technology. Apprentices will also develop an understanding of health and safety regulations, sustainability practices, and customer service expectations.

Ideal for those starting their career in logistics, upon successful completion, apprentices will be well-prepared to take on roles such as Warehouse Operative, Picker/Packer, or Stock Controller, and may progress to higher-level qualifications or supervisory positions within the industry.

Expected course duration

15 months

Course content

Knowledge, skills and behaviours developed:

Knowledge:

- Health & safety, warehouse operations, stock control, customer service, environmental practices, IT systems, GDPR, and handling different product types.

Skills:

- Safely receiving, storing, picking, packing, and dispatching goods; using equipment and digital systems; stocktaking; problem-solving; effective communication; and following sustainability procedures.

Behaviours:

- Works with integrity, takes responsibility, is safety-conscious, adaptable, team-oriented, committed to self-development, customer-focused, and respects equality and inclusion.

Entry requirements

Desirable:

Grade 4 and above Maths and English.

What training is required in the workplace?

- Health, Safety & Risk Awareness
- Product Handling & Movement
- Communication in the Workplace
- Tools, Technology & Information Systems
- Sustainability & Environment
- Stock Management
- Problem Solving & Reporting
- Equality, Development & Handover

Assessment

- Completion of a portfolio of evidence
- Completion of the off-the job learning components of the programme

End Point Assessment will consist of:

- Practical observation
- Interview supported by portfolio of evidence

Further study and career options

Once you've completed a **Supply Chain Warehouse Operative Apprenticeship**, there are various progression routes available, both within warehousing and across the broader logistics and supply chain sector. Depending on your interests and the opportunities within your organisation, you could move into roles such as:

- Team Leader
- Warehouse Supervisor
- Stock Controller
- Inventory Coordinator
- Transport Coordinator
- Logistics Coordinator
- Goods-In Coordinator
- Goods-Out Coordinator
- Warehouse Administrator

The following apprenticeships provide good progression opportunities:

- Level 5 Operations Manager
- Level 3 Team Leader

Campuses

This apprenticeship is work-based.

Further details

For more information, please visit here:

[Supply chain warehouse operative / Institute for Apprenticeships and Technical Education](#)

How to apply

Through the apprenticeship vacancy page of our website:

<https://bedfordcollegegroup.ac.uk/study/apprenticeships/apprenticeship-vacancies/>

and the national apprenticeship website:

<https://www.apprenticeships.gov.uk/>