

Operations Manager (ST0385) Level 5 Apprenticeship

The Level 5 Operations Manager Apprenticeship equips you with the strategic leadership skills to inspire high performance. Through one-to-one coaching and expert-led training, you'll explore forward-thinking management strategies.

Step confidently into leadership with adaptable, in-demand skills such as team and performance management, stakeholder influence, change leadership, and inclusive practice. With coaching at the heart of the programme, you'll adopt a distinctive leadership style—applying the mindset and techniques to create meaningful impact and drive transformation in your role.

Expected course duration

27 months.

College attendance

One day in college per month – TBC

Course content

The Level 5 Operations Manager Apprenticeship equips learners with the skills and knowledge to manage teams and deliver operational results effectively.

Key areas of focus include operational and project management, financial control, performance management, stakeholder engagement, and change management.

The course also covers coaching, mentoring, and the use of digital tools for performance analysis. Learners will develop strategic thinking, decision-making abilities, and the skills to lead teams through change, while aligning departmental goals with the broader organisational strategy.

The apprenticeship combines workplace learning with off-the-job training

Entry requirements

Desirable:

Grade 4 and above Maths and English.

What training is required in the workplace?

- Communicating effectively using a range of media and formats.
- Influencing, negotiating with, and managing relationships across diverse stakeholders.
- Identifying problems and developing practical, evidence-based solutions.
- Researching and analysing information to support sound decision-making.
- Leading and motivating individuals and teams by setting clear goals and expectations.
- Promoting an inclusive culture that values equity, diversity, and well-being.
- Coaching and mentoring team members to support their professional development.

- Using digital tools to monitor performance, budgets, and project delivery.
- Managing projects and resources effectively to meet strategic objectives.
- Responding to external factors and implementing business continuity plans.
- Driving sustainable practices and continuous improvement across the organisation.

Assessment methods

- Completion of a portfolio of evidence
- Completion of the off-the job learning components of the programme

End point assessment will consist of:

- Project Report
- Professional discussion underpinned by a portfolio-based interview

Further study and career options

This standard aligns with the following professional recognition:

- The Chartered Management Institute for Member, as well as Chartered Manager status where they can evidence 3+ years management experience.
- Institute of Leadership for Member

Career progression to Senior Leadership role such as:

- Senior Operations Manager
- Head of Operations
- Project Manager or Programme Manager
- Business Improvement Manager

Campuses

Study is available at the following campuses:

- Bedford College
- Tresham College Corby Campus

For more information, please visit here:

[Operations manager / Institute for Apprenticeships and Technical Education](#)

How to apply

Through the apprenticeship vacancy page of our website:

<https://bedfordcollegegroup.ac.uk/study/apprenticeships/apprenticeship-vacancies/>

and the national apprenticeship website:

<https://www.apprenticeships.gov.uk/>